

## **CAUVERY COLLEGE FOR WOMEN (AUTONOMOUS)**

## Nationally Accredited (III cycle) with 'A' Grade by NAAC

#### **ISO 9001:2015 Certified**

## TIRUCHIRAPPALLI

## DEPARTMENT OF BUSINESS ADMINISTRATION



**BBA** 

**SYLLABUS** 

**2023 - 2024 and Onwards** 

# CAUVERY COLLEGE FOR WOMEN (AUTONOMOUS), TRICHY DEPARTMENT OF BUSINESS ADMINISTRATION

#### **VISION**

Our vision is to provide academic excellence and developing self-reliant individuals to endow with skilled man power.

## **MISSION**

- > To promote academic excellence by adopting customized learner focused methodologies.
- > To develop self-reliant and competent women by tapping and nurturing their potential through curricular and extracurricular activities.
- ➤ To provide skilled Manpower by imparting in depth knowledge and keeping abreast with changing trends in Business.

## PROGRAMME EDUCATIONAL OBJECTIVES (PEOs)

PEOs	Statements
PEO1	LEARNING ENVIRONMENT
	To facilitate value-based holistic and comprehensive learning by
	integrating innovative learning practices to match the highest quality
	standards and train the students to be effective leaders in their chosen fields.
PEO2	ACADEMIC EXCELLENCE
	To provide a conducive environment to unleash their hidden talents and to nurture the spirit of critical thinking and encourage them to achieve their goal.
PEO3	EMPLOYABILITY
	To equip students with the required skills in order to adapt to the
	changing global scenario and gain access to versatile career opportunities in multidisciplinary domains.
PEO4	PROFESSIONAL ETHICS AND SOCIAL RESPONSIBILITY
	To develop a sense of social responsibility by formulating ethics and equity to transform students into committed professionals with a strong attitude towards the development of the nation.
PEO5	GREEN SUSTAINABILITY
	To understand the impact of professional solutions in societal and environmental contexts and demonstrate the knowledge for an overall sustainable development.

## PROGRAMME OUTCOMES FOR B.COM., B.COM. CA, B.B.A. PROGRAMMES

PO NO.	Programme Outcome On completion of B.Com. /B.Com. CA / B.B.A. Programme, The students will be able to
PO 1	PROGRAMME KNOWLEDGE AND ENVIORNMENT SUSTAINABILITY  Acquire a strong foundation in the areas of Commerce, Management and Information Technology that needs to respond to the constantly changing Business and Legal environment.
PO 2	CRITICAL THINKING AND DECISION-MAKING SKILLS  Analyse and develop solutions through various computational techniques for real time problems in all areas of Business Management specially Finance, Marketing, Human Resources and Operations.
PO 3	ENTREPRENEURSHIP SKILLS AND COMPETENCY DEVELOPMENT  Apply the competencies and creativity required to undertake entrepreneurship as a desirable and feasible career option or be employed in various positions in industry, academia and Government.
PO 4	TEAM WORK AND PROFICIENCY DEVELOPMENT  Imbibe professionalism to embrace new opportunities of emerging technologies, leadership and team work in a dynamic ethical business scenario.
PO 5	PROFESSIONAL SKILLS AND EMPLOYABILITY  Internalize the learned concept of Business and Commerce that will enable them to become skilled professionals and to enhance the career prospects.

## PROGRAMME SPECIFIC OUTCOMES FOR BUSINESS ADMINISTRATION

## **BBA**

PSO NO	Programme Specific Outcomes  Students of Business Administration will be able to	POs Addressed
PSO1	Apply frameworks and tools to arrive at informed decisions in profession and practice, remarkable balance between business and social dimensions.	PO1, PO3
PSO2	Solid foundation to pursue professional careers and take up higher learning courses.	PO2, PO5
PSO3	Function effectively as a member, leader, individual or group in diverse environment.	PO4
PSO4	Fostering entrepreneurship by providing understanding of the fundamentals of creating and managing innovation, new business development and high-growth potential entities.	PO3
PSO5	Apply ethical principles and commitment towards professional ethics and responsibility.	PO4, PO5



# CAUVERY COLLEGE FOR WOMEN (AUTONOMOUS), TRICHY – 18 DEPATMENT OF BUSINESS ADMINISTRATION

#### **BBA**

LEARNING OUTCOME BASED CURRICULUM FRAMEWORK (CBCS - LOCF) (For the candidates admitted from the academic year 2023 – 2024 onwards)

r								Ma	rks	
Semester Part		Course	Title	Subject Code	Hours	Credit	Exam Hours	Internal	External	Total
			General Tamil - I	23ULT1						
	I	Language Course - I	Hindi ka Samanya Gyan aur Nibandh	23ULH1	6	3	3	25	75	100
		(LC)	Poetry, Grammar and History of Sanskrit Literature	23ULS1						
			Foundation Course: Paper I - French – I	23ULF1						
I	II	English Language Course - I (ELC)	General English – I	23UE1	6	3	3	25	75	100
		Core Course - I (CC)	Principles of Management	23UBA1CC1	6	5	3	25	75	100
	III	Core Course - II (CC)	Accounting for Managers - I	23UBA1CC2	6	5	3	25	75	100
		Allied Course - I (AC)	Managerial Economics	23UBA1AC1	4	3	3	25	75	100
		Ability Enhancement Compulsory Course – I (AECC)	Value Education	23UGVE	2	2	-	100	1	100
	_	Total			30	21				600

			Pothutamil - II	23ULT2						
	Ι	Language Course - II	Hindi Literature &	22ULH2						
		(LC)	Grammar - II							
			Prose Grammarand History of	23ULS2	6	3	3	25	75	100
			Sanskrit Literature							
			Basic French – II	22ULF2						
	II	English Language	General English - II	23UE2	6	3	3	25	75	100
II		Course – II (ELC)								
		Core Course - III (CC)	Elements of Marketing	23UBA2CC3	6	5	3	25	75	100
	III	Core Course – IV (CC)	Business Statistics	23UBA2CC4	5	5	3	25	75	100
		Allied Course - II (AC)	Business Environment	23UBA2AC2	5	3	3	25	75	100
	IV	Ability Enhancement								
		Compulsory Course- II (AECC)	Environmental Studies	22UGEVS	2	2	-	100	-	100
	17	,	CYYLAYLAY		Λc	nor I	IGC	Recon	man	dation
	V	Extra Credit Course	SWAYAM				Juc	Kecon	1111011	
		Total			30	21				600

#### CORE COURSE I – PRINCIPLES OF MANAGEMENT

#### **2023 – 2024 Batch Onwards**

Semester I	Internal Marks 25	Exteri	nal Marks 75	
COURSE CODE	COURSE TITLE	CATEGORY	Hrs. / Week	CREDITS
23UBA1CC1	Principles of Management	CORE	6	5

#### **Course Objectives:**

- > To acquaint the student with a conceptual framework for understanding the basic theories of management, planning, goal setting, decision making, organizational structure, and effective control mechanisms.
- ➤ To utilize these concepts in various decisive functions of an organizations.

**Pre-Requisites:** Basic Knowledge in Business Studies

#### **Course Outcomes:**

Course Outcomes and Cognitive Level Mapping

CO Number	CO Statement On the successful completion of the course, students will be able to	Cognitive Level
CO1	Define and acquire the concepts of functions of Management.	K1, K2
CO2	Apply the concepts of Planning and decision-making process in an organization.	К3
CO3	Analyse the knowledge of Business organization structure and its resources.	K4
CO4	Elucidate the process of effective controlling in organization	K2
CO5	Discuss the significance of ethics in business and its implications.	К2

COs	PSO1	PSO2	PSO3	PSO4	PSO5	PO1	PO2	PO3	PO4	PO5
CO1	3	3	3	3	2	3	3	3	3	2
CO2	3	3	3	3	3	3	3	3	2	3
CO3	3	3	3	3	3	3	2	3	3	3
CO4	3	3	3	3	2	3	3	3	3	2
CO5	3	3	2	3	2	3	3	3	2	3

<sup>&</sup>quot;1" – Slight (Low) Correlation ¬ "2" – Moderate (Medium) Correlation ¬

<sup>&</sup>quot;3" – Substantial (High) Correlation – "-" indicates there is no correlation.

	CONTENT	HOUDE	COs	COGNITIVE
UNIT		HOURS	COS	LEVELS
I	Management – Meaning – Definition – Nature– Importance–Scope and Functions – Role and Functions of a Manager– Levels of Management – Contribution of F.W. Taylor, Henry Fayol.	16	CO1 CO2 CO3 CO4 CO5	K1 K2 K3
II	Planning – Meaning – Definition – Nature – Importance – Process – Types of plans – Steps in Planning – Objectives – Policies – Procedures and Methods – Types of Policies – Decision making – Meaning – Process of Decision making – Types of decision making .	14	CO1 CO2 CO3 CO4 CO5	K1 K2 K3
III	Organizing— Meaning — Definition— Types of Organizations — Organization Structure — Departmentalization — Meaning— Need and Importance—Authority — Difference between Authority and Power—Delegation — Meaning — Types and Process of delegation — Decentralization — Advantages and Disadvantages of Decentralization	15	CO1 CO2 CO3 CO4 CO5	K1 K2 K3
IV	Direction – Meaning – Definition – Nature and Purpose. Co- ordination – Meaning – Need, Type and Techniques and requisites for excellent Co- ordination – Controlling – Meaning and Importance – Control Process.	15	CO1 CO2 CO3 CO4 CO5	K1 K2 K3
V	Definition of Business ethics – Types of Ethical issues –Role and importance of Business Ethics and Values in Business – Ethics internal – Ethics External–Environment Protection – Responsibilities of Business.	15	CO1 CO2 CO3 CO4 CO5	K1 K2 K3

	SELF STUDY FOR ENRICHMENT:		
VI	(Not to be included for External examination)  Management as an Art, Science and Profession –  Administration Vs Management– Programmes and Budgets –Distinction between Centralization and Decentralization – Characteristics of Directing – Techniques of Controlling.	CO1 CO2 CO3 CO4 CO5	K1 K2 K3

#### **Text Books:**

- 1. Prasad, L.M. (2021), *Principles and Practices of Management*, 10<sup>th</sup> Edition, Sultan Chand and Sons.
- 2. Ramasamy, T. (2017), *Principles of Management*, 2<sup>nd</sup> Edition, Himalaya Publishing House.
- 3. Stephen A. Robbins & David A. Decenzo & Mary Coulter. (2011), *Fundamentals of Management*, 7<sup>th</sup> Edition, Pearson Education.
- 4. JAF Stoner, Freeman R.E and Daniel R Gilbert. (2014), *Management*, 6<sup>th</sup> Edition, Prentice Hall India, New Delhi.
- 5. Griffin, T.O. (2014), Management, 8th Edition, Houghton Mifflin Company, Boston, USA.

#### **Books for Reference:**

- 1. Gupta, C.B. (2012), *Principles of Management*, 3<sup>rd</sup> Edition, Sultan Chand& Sons.
- 2. Dinkar and Pagare. (2018), Business Management, 6th Edition, Prentice Hall of India.
- 3. Tripathi, P.C. & Reddy, P.N. (2021), *Principles of Management*, 7<sup>th</sup> Edition, Mc Graw Hill Education.
- 4. Harold Koontz, Hienz Weihrich, A Ramachandra Aryasri, (2015). *Principles of Management*, 2nd Edition, McGraw Hill Education.

#### Web Resources:

- 1. <a href="https://vtechworks.lib.vt.edu/bitstream/handle/10919/70961/Fundamentals%20of%20Business%20%28complete%29.pdf">https://vtechworks.lib.vt.edu/bitstream/handle/10919/70961/Fundamentals%20of%20Business%20%28complete%29.pdf</a>
- 2. https://studyresearch.in/2018/03/11/case-studies-principles-of-management/
- 3. https://www.researchgate.net/publication/338967220 INTRODUCTION TO BUSINESS MANAGEMENT
- 4. https://www.just.edu.jo/~mgais/CIS151.html
- 5. https://blog.hubspot.com/marketing/management-principles
- 6. https://open.umn.edu/opentextbooks/textbooks/693

**Pedagogy:** Lectures, Quiz, Power Point Presentation, Assignments and Seminar.

Course Designer: Dr. A. SIVARANJANI, Associate Professor.

#### **CORE COURSE II - ACCOUNTING FOR MANAGERS I**

#### **2023 – 2024 Batch Onwards**

Semester I	Internal Marks 25	Extern	nal Marks 75	
COURSE CODE	COURSE TITLE	CATEGORY	Hrs. / Week	CREDITS
23UBA1CC2	Accounting for Managers I	CORE	6	5

#### **Course Objectives:**

- ➤ The content of this course is designed to impart the basic knowledge of financial accounting theory, standards, principles and procedures to accounting problems and its application in business.
- ➤ To enable the students to acquire accounting skills and facilitate them to prepare final accounts of business and non-trading organization.

**Pre-Requisite:** Basic knowledge required in Accounting concepts.

#### **Course Outcomes:**

#### Course Outcomes and Cognitive Level Mapping

CO	CO Statement	Cognitive
Number	On the successful completion of the course, students will be able to	Level
CO1	Explain the basic concepts and their application in business.	K1,K2
CO2	Analyze and interpret financial reports of a company.	K4
CO3	Evaluate the methods for preparing financial reports	K4
CO4	Acquire basic knowledge on Depreciation Accounting.	К3
CO5	Elucidate the procedures of Accounting under Single entry system	K2

COs	PSO1	PSO2	PSO3	PSO4	PSO5	PO1	PO2	PO3	PO4	PO5
CO1	3	3	3	3	2	3	3	3	3	2
CO2	3	3	3	3	3	3	3	2	3	3
CO3	3	3	3	3	3	2	3	3	3	3
CO4	3	3	3	3	2	3	3	3	2	3
CO5	3	3	2	3	2	2	3	3	3	3

<sup>&</sup>quot;1" – Slight (Low) Correlation ¬ "2" – Moderate (Medium) Correlation ¬

<sup>&</sup>quot;3" – Substantial (High) Correlation – "-" indicates there is no correlation.

UNIT	CONTENT	HOURS	COs	COGNITIVE LEVELS
I	Meaning and scope of Accounting, Basic Accounting Concepts and Conventions – Objectives of Accounting – Accounting Transactions – Double Entry Book Keeping – Advantages of Double Entry System – Journal, Ledger, Difference between Journal and Ledger– Preparation of Trial Balance.	15	CO1 CO2 CO3 CO4 CO5	K1 K2 K3 K4
II	Subsidiary book – Purchase Book – Sales Book – Purchase return Book – Sales return Book – Preparation of cash Book – Single Column Cash Book – Double Column Cash Book – Three Column Cash Book – Bank reconciliation statement.	16	CO1 CO2 CO3 CO4 CO5	K1 K2 K3 K4
III	Preparation of Final Accounts – Trading Account, Profit and loss Account and Balance Sheet– Adjustments – Closing stock, outstanding, prepaid and accrued, depreciation, bad and doubtful debts, provision and discount on debtors and creditors, interest on drawings and capital.	14	CO1 CO2 CO3 CO4 CO5	K1 K2 K3 K4
IV	Partnership Accounts – Meaning, Basic concepts of admission, retirement and death of a partner.  Depreciation – Meaning, Causes, Types – Straight Line Method – Written Down Value.	15	CO1 CO2 CO3 CO4 CO5	K1 K2 K3 K4
V	Single Entry – Meaning, Features, Defects, Differences between Single Entry and Double Entry System – Statement of Affairs Method – Differences between Statement of Affairs and Balance Sheet – Conversion Method.	15	CO1 CO2 CO3 CO4 CO5	K1 K2 K3 K4

	SELF STUDY FOR ENRICHMENT:		
	(Not to be included for External examination)	CO1	K1
VI	Financial Accounting Standards – Formation – Scope of Accounting standards – Capital and Revenue – Classification of Expenditure – Annuity Method.	CO2 CO3 CO4 CO5	K2 K3 K4

#### **Text Books:**

- 1. Gupta, R. L.& Gupta, V. K. (2016), Financial Accounting, 13th Edition, Sultan Chand and Sons.
- 2. Maheswari, S.N. (2017), Financial Accounting, 2<sup>nd</sup> Edition, Vikas Publishing House.
- 3. Goel.D.K and Shelly Goel. (2018), Financial Accounting, 2<sup>nd</sup> Edition Arya Publications,
- 4. Rakesh Shankar. R & Manikandan.S. (2017), *Financial Accounting*, 3<sup>rd</sup> Edition, SCITECH Publication.
- 5. Shukla & Grewal. (2002), Advanced Accounting, 15th Edition, Sultan Chand & Sons, New Delhi.

#### **Books for Reference:**

- 1. Jain, S.P. & Narang, K.L. (2014), Advanced Accountancy, 10th Edition, Kalyani Publishing & Co.
- 2. Gupta, R.L & Radhasamy, L. (2018), *Advanced Accountancy*, 13<sup>th</sup> Edition, Sultan Chand and Sons.
- 3. Reddy, T.S. & Murthy, A. (2021), Financial Accounting, 2<sup>nd</sup> Edition, Margham Publications.
- 4. Tulsian P.C.(2006), Financial Accounting,  $2^{nd}$  Edition, Pearson Education
- 5. T. Horngren Charles, L. Sundern Gary, A. Elliott John. (2017), *Introduction to Financial Accounting*, 11<sup>th</sup> Edition, Pearson Publications.

#### Web Resources:

- 1. www.accountingcoach.com
- 2. <a href="https://ebooks.lpude.in/management/mba/term\_1/DMGT403\_ACCOUNTING\_FOR\_MANAGERS.pdfwww.accountingplay.com">https://ebooks.lpude.in/management/mba/term\_1/DMGT403\_ACCOUNTING\_FOR\_MANAGERS.pdfwww.accountingplay.com</a>
- 3. www.accounting.com
- 4. https://www.profitbooks.net/what-is-depreciation
- 5. https://www.accountingtools.com/articles/2017/5/15/basic-accounting-principles
- 6. https://en.wikipedia.org/wiki/Single-entry\_bookkeeping\_system\

**Pedagogy:** Lectures, Quiz and Assignments

Course Designer: Dr. A. SIVARANJANI, Associate Professor.

#### **ALLIED COURSE I - MANAGERIAL ECONOMICS**

#### **2023 – 2024 Batch Onwards**

Semester I	Internal Marks 25	Exte	rnal Marks 75	
COURSE CODE	COURSE TITLE	CATEGORY	Hrs. / Week	CREDITS
23UBA1AC1	Managerial Economics	ALLIED	4	3

#### **Course Objectives:**

- ➤ To enable the students to learn the various economic concepts and their application in business decisions.
- > To make students to understand the relevance of economics in business decisions.
- > To equip the students with economic tools for business analysis.

**Pre-Requisite:** Basic knowledge in Economics.

#### **Course Outcomes:**

Course Outcomes and Cognitive Level Mapping

CO	CO Statement	Cognitive
Number	On the successful completion of the course, students will be able	Level
	to	
CO1	Analyze & apply the various economic concepts in individual &	K1, K2
	business decisions.	
CO2	Explain demand concepts, underlying theories and identify demand forecasting techniques.	K2
CO3	Employ production, cost and supply analysis for business decision making	К3
CO4	Identify pricing strategies	К3
CO5	Classify market under competitive scenarios.	K4

COs	PSO1	PSO2	PSO3	PSO4	PSO5	PO1	PO2	PO3	PO4	PO5
CO1	3	3	3	3	2	3	3	3	3	3
CO2	3	3	3	3	3	3	2	3	2	3
CO3	3	3	3	3	3	3	3	3	3	3
CO4	3	3	3	3	2	2	3	2	3	2
CO5	3	3	2	3	2	3	3	3	3	2

<sup>&</sup>quot;1" – Slight (Low) Correlation ¬ "2" – Moderate (Medium) Correlation ¬

<sup>&</sup>quot;3" – Substantial (High) Correlation – "-" indicates there is no correlation.

	CONTENT	HOURS	COs	COGNITIVE
UNIT I	Definition of economics –important concepts of			LEVELS
1	economics – Scope of managerial economics –  Relationship between micro, macro and managerial economics – objectives of firm.	10	CO1 CO2 CO3 CO4 CO5	K1 K2 K3 K4
II	Marginal utility analysis – Indifference curve analysis. Meaning of demand – Demand analysis – Law of demand – Types of demand-Determinants of demand – Elasticity of demand.	9	CO1 CO2 CO3 CO4 CO5	K1 K2 K3 K4
III	Production and cost analysis – Production – Factors of production – production function – Concept – Law of variable proportion – Law of return to scale and economics of scale – cost analysis – Different cost concepts – Cost output relationship short run and long run.	9	CO1 CO2 CO3 CO4 CO5	K1 K2 K3 K4
IV	Pricing – Factors – General consideration of pricing – methods of pricing – Dual pricing – determinants of pricing –Revenueand Revenue curves –Relationship between Average revenue, Marginal revenue and Total Revenue.	9	CO1 CO2 CO3 CO4 CO5	K1 K2 K3 K4
V	Market Structure: Perfect competition –  Monopoly and monopsony –  Monopolistic Competition – Duopoly – Oligopoly.	8	CO1 CO2 CO3 CO4 CO5	K1 K2 K3 K4
VI	SELF STUDY FOR ENRICHMENT:  (Not to be included for External examination)  Nature of Managerial Economics –  Exceptions in Law of Demand – Classification of Economics of Large-scaleproduction –  Objectives of Pricing – Difference between perfect competition and  Monopoly.		CO1 CO2 CO3 CO4 CO5	K1 K2 K3

#### **Text Books:**

- 1. Varshney, R.L. & Maheswari, K.L. (2018), *Managerial Economics*, 19<sup>th</sup> Edition, SultanChand and Sons.
- 2. Cauvery, R. SudhaNayak, M. Giriza, & Meenakshi, R. (2015), *Managerial Economics*, 3<sup>rd</sup> Edition, Sultan Chand and Sons.
- 3. Mehta, P.L. (2016), *Managerial Economics Analysis*, *Problems and Cases*, 21<sup>st</sup> Edition, Sultan Chand and Sons.
- 4. Mithani D.M. (2016), Managerial Economics, 8th Edition, Himalaya Publishing House, Mumbai.
- 5. Dwivedi, D N. (2015), Managerial Economics, 8th Edition, Vikas Publishing House.

#### **Books for Reference:**

- 1. Sankaran, S. (2019), Managerial Economics, 5th Edition, Margham Publication.
- 2. Jhingam, M.L. & Stephen, J.K. (2014), *Managerial Economics*, 2<sup>nd</sup> Edition, VrindaPublicaions Private Limited.
- 3. Thomas and Maurice. (2017), *Managerial Economics: Foundations of Business Analysis and Strategy*, 10<sup>th</sup> Edition, McGraw Hill Education.
- 4. Ahuja, H.L. (2017), Managerial Economics, 9th Edition, Sultan Chand and Sons.
- 5. Dominick Salvatore. (2016), *Managerial Economics: Principles and Worldwide Applications*, 8<sup>th</sup> Edition, Oxford University Press.

#### Web Resources:

- 1. <a href="https://www.studocu.com/row/document/azerbaycan-dovlet-iqtisad-universiteti/business-and-management/lecture-notes-on-managerial-economics/6061597">https://www.studocu.com/row/document/azerbaycan-dovlet-iqtisad-universiteti/business-and-management/lecture-notes-on-managerial-economics/6061597</a>
- 2. http://www.simplynotes.in/e-notes/mbabba/managerial-economics/
- 3. https://businessjargons.com/determinants-of-elasticity-of-demand.html
- 4. <a href="http://www.economicsdiscussion.net/laws-of-production/laws-of-production-laws-of-returns-to-scale-and-variable-proportions/5134">http://www.economicsdiscussion.net/laws-of-production/laws-of-production-laws-of-returns-to-scale-and-variable-proportions/5134</a>
- 5. https://www.intelligenteconomist.com/profit-maximization-rule/

**Pedagogy:** Lecture, Power Point Presentation, Assignment, Seminar.

Course Designer: Dr.M.NEELA, Associate Professor.

## CORE COURSE III (CC) – ELEMENTS OF MARKETING 2023 – 2024 Batch Onwards

Semester II	Internal Marks: 2	25	Extern	nal Marks: 75
COURSE CODE	COURSE TITLE	CATEGORY	Hrs./Week	CREDITS
23UBA2CC3	ELEMENTS OF MARKETING	CORE	6	5

#### **Course Objectives:**

- ➤ To acquaint the students with the functions and segmentations of market environment.
- ➤ To enable the students, understand the development of new product upcoming in the market.
- > To upgrade the students regarding the various emerging markets in adynamic market environment.

**Pre-Requisites:** Basic Knowledge in Marketing.

#### **Course Outcomes:**

Course Outcomes and Cognitive Level Mapping

CO	CO Statement	Knowledge
Number	On the successful completion of the course, students will be able to	Level
CO1	Understand and acquire marketing concepts and functions of Marketing.	K1
CO2	Classify and understand the various approaches to segmentation and	K2
	buyer behaviour, decision process.	
CO3	Identify the need of new product development and pricing objectives, importance and methods.	K2
CO4	Estimate the various classification of advertising and selling and apply the knowledge as a tool for promotion.	К3
CO5	Apply the Knowledge for recent trends in marketing.	К3

COs	PSO1	PSO2	PSO3	PSO4	PSO5	PO1	PO2	PO3	PO4	PO5
CO1	3	3	3	3	2	3	3	3	3	2
CO2	3	3	3	3	3	3	3	3	2	3
CO3	3	3	3	3	3	3	2	3	3	3
CO4	3	3	3	3	2	3	3	3	3	2
CO5	3	3	1	3	1	3	3	3	1	3

<sup>&</sup>quot;1"-Slight(Low) Correlation-"2"- Moderate (Medium) Correlation-

<sup>&</sup>quot;3"- Substantial (High) Correlation - "-" indicates there is no correlation.

UNIT	CONTENT	HOURS	COs	COGNITIVE LEVELS
I	Marketing – Definition - Scope and importance of Marketing - Functions of marketing – Marketing Mix - Classification of Markets.	16	CO1 CO2 CO3 CO4 CO5	K1 K2 K3
II	Market Segmentation – Approaches to Segmentation – Factors influencing buyer behavior – Buying Decision Process.	14	CO1 CO2 CO3 CO4 CO5	K1 K2 K3
III	Product life cycle – New product development process –Product Mix – Pricing objectives and importance – Factors influencing price – Pricing methods.	15	CO1 CO2 CO3 CO4 CO5	K1 K2 K3
IV	Promotion Mix – Elements – Advertising – Classification of Advertising – Advertising media – Types of media – Sales Promotion and Personal selling.	15	CO1 CO2 CO3 CO4 CO5	K1 K2 K3
V	Recent trends in marketing – Social media marketing – Online marketing – Telemarketing – Green marketing - Marketing Information System.	15	CO1 CO2 CO3 CO4 CO5	K1 K2 K3
VI	SELF STUDY FOR ENRICHMENT: (Not to be included for External examination) Role and Functions of Marketing Manager- Product Positioning - Product mix - Strength and Weakness of Personal selling — Basic Concepts of Niche Marketing & Guerrilla Marketing.		CO1 CO2 CO3 CO4 CO5	K1 K2 K3

#### **Text Book:**

- 1. Rajan Nair.(2015), Marketing, Sultan Chand & Sons.
- 2. Pillai & Bhagavathi, (2016), Modern Marketing, 5th Edition, S. Chand & Company.

#### **Books for Reference:**

- 1. Philip Kotler, (2001), *A Framework for Marketing Management*, 1<sup>st</sup> Edition, Prentice Hall of India.
- 2. Rajan Saxena, (2005), *Marketing Management*, 3<sup>rd</sup> Edition, Tata McGraw Hill Publishers.
- 3. Sherlekhar, Marketing Management, 14th Edition, Himalaya Publishing House Pvt. Ltd,
- 4. Varshney R.L and Gupta S.L, (2016), *Marketing Management Text & Cases*, 3<sup>rd</sup> Edition, Sultan Chand & Sons.

#### Web Resources:

- 1. <a href="https://www.tutorialspoint.com">https://www.tutorialspoint.com</a>
- 2. https://www.yieldify.com.
- 3. https://www.uschamber.com
- 4. https://edynamiclearning.com

**Pedagogy:** Lecture, Power Point Presentation, Assignment, Seminar.

Course Designer: Ms. P. THANGAMANI, Assistant Professor.

#### **CORE COURSE IV (CC) - BUSINESS STATISTICS**

#### **2023 – 2024 Batch Onwards**

Semester II	Internal Marks: 2	25	Extern	nal Marks: 75
COURSE CODE	COURSE TITLE	CATEGORY	Hrs./Week	CREDITS
23UBA2CC4	BUSINESS STATISTICS	CORE	5	5

### **Course Objectives:**

- ➤ To equip the students to solve problems statistically.
- > To promote the students to analyze management problems in research and decision making.
- > To understand the basic knowledge on graphical representation.

Pre-Requisites: Basic Knowledge in Statistics.

#### **Course Outcomes:**

On the successful completion of the course, students will be able to

CO Number	CO Statement	Knowledge Level
CO1	Examine the basics of Statistics in Business and Analyze the data – Graphs and Diagrams.	K1
CO2	Analyze the data – Graphs and Diagrams.	K2
CO3	Estimating the measures of central tendency – Mean, Median, Mode.	K2
CO4	Acquire the conceptual knowledge of measures of dispersion.	K2
CO5	Apply and practice of the simple correlation and Regression analysis	К3

COs	PSO1	PSO2	PSO3	PSO4	PSO5	PO1	PO2	PO3	PO4	PO5
CO1	3	3	3	3	2	3	3	3	3	2
CO2	3	3	3	3	3	3	3	3	3	3
CO3	3	3	3	3	3	2	3	3	3	3
CO4	3	3	3	2	3	3	3	3	2	3
CO5	3	3	1	2	1	3	3	1	2	1

<sup>&</sup>quot;1" – Slight (Low) Correlation  $\neg$  "2" – Moderate (Medium) Correlation  $\neg$  "3" – Substantial (High) Correlation  $\neg$  "-" indicates there is no correlation.

UNIT	CONTENT	HOURS	COs	COGNITIVE	
				LEVELS	
I	Introduction to statistics – Definition – Nature –		CO1		
	objectives - Scope - Uses and limitations of		CO2	K1	
	statistics in Business- Data - Sources of data -	12	CO3	K2	
	collection of data - Frequency distribution - Data		CO4	К3	
	grouping - classification and tabulation.		CO5		
II	Introduction to Graphs - Diagrammatic				
	representation- One, Two and Three dimensional		CO1		
	Diagrams; Bar diagram: Introduction - Simple bar		CO2	<b>K</b> 1	
	diagram and Multiple bar diagram, Percentage bar	17	CO3	K2	
	diagram - Pie diagram - Graphic representations		CO4	К3	
	– Histogram, Frequency polygon and frequency		CO5		
	curve, Ogives.				
III	Measures of central tendency – Mean, Median,		CO1	K1	
	Mode - Weighted Arithmetic mean - Geometric		CO2	K1 K2	
	mean and Harmonic mean – Uses and limitations	15	CO3	K2 K3	
	of measures of central tendency – Skewness and		CO4	KS	
	kurtosis.		CO5		
IV	Measures of Dispersion – Range - Co-efficient of		CO1		
	Range – Quartiles - Inter-Quartile Range and		CO2	K1	
	Quartile Deviation - Coefficient of Quartile	15	CO3	K2	
	Deviation - Mean Deviation - Coefficient of		CO4	K3	
	Mean Deviation - Standard Deviation.		CO5		
V	Correlation – Definition – Correlation analysis –		CO1		
	Types of Correlation - Karl Pearson's Coefficient		CO2	K1	
	of correlation and Spearman's Rank correlation –	16	CO3	K2	
	Uses of Correlation Analysis - Regression		CO4	K3	
	Analysis.		CO5		
VI	SELF STUDY FOR ENRICHMENT:				
	(Not to be included for External examination)				
	Statistics as a Subject of Study - Data and		CO1	K1	
	Information - Statistical variables: Qualitative		CO2	K2	
	and Quantitative - Sampling: population and		CO3	K3	
	samples - Parameter and Statistics - Sampling		CO4		
	methods - Random Sampling and Non – Random		CO5		
	Sampling. Lorenz curve, Combined mean and				
	Standard deviations.				

#### Text Book:

1 .Dr. S P Gupta,(2021), Statistical Methods, 46th Edition, Sultan Chand Publications.

#### **Books for Reference:**

- 1. S.P.Gupta & M.P.Gupta, (2013), *Business Statistics*, 6<sup>th</sup> Edition, Himalaya Publishing House.
- 2. R.S.N.Pillai & Bagavathi, (2010), Statistics, 7th Edition, Sultan Chand and Sons.
- 3. M.C. Shukla & S. C.Gulshan, (2010), *Statistics Theory and Practice*, 6<sup>th</sup> Edition, Sultan Chand and Sons.

#### Web Resources:

- 1 https://www.geeksforgeeks.org/introduction-of-statistics-and-its-types/
- 2 https://flexbooks.ck12.org
- 3. https://statistics.laerd.com/statistical-guides

Pedagogy: Lecture, Power Point Presentation, Assignment, Seminar.

Course Designer: Dr.S.THAMARAISELVI, Associate Professor.

#### ALLIED COURSE II (AC) - BUSINESS ENVIRONMENT

#### **2023 – 2024 Batch Onwards**

Semester II	Internal Marks: 25		External Marks: 75			
COURSE CODE	COURSE TITLE	CATEGORY	Hrs./Week	CREDITS		
23UBA2AC2	BUSINESS ENVIRONMENT	ALLIED	5	3		

#### **Course Objectives:**

- > To Identifying business opportunities.
- > To promote basic understanding of the concept of Business Environment.
- > To make learners the impact of environment on business.
- > To learn Macro and Micro Economic Environment in Business.

**Pre-Requisites:** Basic Knowledge in Business Environment.

#### **Course Outcomes:**

On the successful completion of the course, students will be able to

CO Number	CO Statement	Knowledge Level
CO1	Enable the students to acquire basic ideas about Business environment and its components	K1, K2
CO2	The students will be able to demonstrate and develop conceptual framework of business environment and generate interest in business	K2
CO3	Students will have a fair understanding of the Business	K2
CO4	Students will know the concept of business environment and factors influencing the environment	K2
CO5	Students will get to learn the latest trends in the Business	К3

COs	PSO1	PSO2	PSO3	PSO4	PSO5	PO1	PO2	PO3	PO4	PO5
CO1	3	3	2	3	1	3	3	2	3	2
CO2	2	3	3	3	3	3	1	2	2	3
CO3	3	1	2	2	2	3	2	3	3	2
CO4	3	2	2	3	3	1	3	3	3	2
CO5	2	2	2	3	3	2	3	2	2	1

<sup>&</sup>quot;1" – Slight (Low) Correlation – "2" – Moderate (Medium) Correlation –

<sup>&</sup>quot;3" – Substantial (High) Correlation — "-" indicates there is no correlation.

UNIT	CONTENT	HOURS	COs	COGNITIVE LEVEL
I	Introduction: Business – Meaning – Objectives – Scope - Nature and Characteristics of Business. Business Environment - Types of Environments – Internal – External - Micro and Macro Environment. Process and limitations of Environmental Analysis.	8	CO1 CO2 CO3 CO4 CO5	K1 K2 K3
II	Economic Environment:  Meaning of Economic Environment- Nature, factors affecting Economic Environment - Basic Economic System - Capitalism - Mixed Economy - Socialist Economy. Liberalization - Privatization - Globalization (LPG) - Nature and Objectives.	10	CO1 CO2 CO3 CO4 CO5	K1 K2 K3
III	Political Environment:  Political Environment - Meaning, Importance of Political Environment - Responsibilities of Business towards Government - Role of Political Environment in Business - Political Systems - Political Intervention and Participatory role.	8	CO1 CO2 CO3 CO4 CO5	K1 K2 K3
IV	Socio-Cultural Environment:  Nature and impact of Culture on Business - Peoples attitude to Business and Work - Business and Society  - Social Responsibility of Business - CSR - Arguments for and against social responsibility of Business.	10	CO1 CO2 CO3 CO4 CO5	K1 K2 K3
V	Technological Environment:  Concept, Significance, features and types of Technological Environment - Impact of Technology on Business – Globalization - Nature, Advantages and disadvantages - Transfer of Technology - Status of Technology in India.	9	CO1 CO2 CO3 CO4 CO5	K1 K2 K3
VI	SELF STUDY FOR ENRICHMENT: (Not to be included for External Examination) Factors affecting Business Environment-Economic environment in India – Challenges in Political Environment – Importance of CSR Sources of Technological Dynamics - Innovation.		CO1 CO2 CO3 CO4 CO5	K1 K2 K3

#### **Text Book:**

- 1. K.Aswathappa (2014) *Essentials of Business Environment* –13<sup>th</sup> Edition Himalaya PublishingHouse.
- 2. VeenaLeshavPailwar (2012) *Economic Environment of Business* –3<sup>rd</sup> Edition Prentice HallLearning Pvt Ltd.

#### **Books for Reference:**

- 1. Rangarajan, C.A.; Perspective in Economics, S.Chand & Sons, New Delhi
- 2. Cherunilam, Francis; Business Environment Text and Cases, Himalaya Publishing House.
- 3. Shaikh Saleem *Business Environment*, 2<sup>nd</sup> Edition, Pearson Publications.
- 4. P.K. Ghosh, *Business Environment*, Sultan Chand & sons.

#### Web Resources:

- **1.** <a href="https://www.studocu.com/in/document/university-of-kerala/business-environment/introduction-definit">https://www.studocu.com/in/document/university-of-kerala/business-environment/introduction-definit</a>.
- 2. <a href="https://www.vedantu.com/commerce/economic-environment">https://www.vedantu.com/commerce/economic-environment</a>
- **3.** <a href="https://www.mbaskool.com/business-concepts/marketing-and-strategy-terms/2515-political-environme">https://www.mbaskool.com/business-concepts/marketing-and-strategy-terms/2515-political-environme</a>

**Pedagogy:** Lecture, Power Point Presentation, Assignment, Seminar.

Course Designer: Ms. A. SUGANYA, Assistant Professor.